

N472

Route Guide & Hazard Awareness

**NORTH GREENWICH STATION - CHARLTON - WOOLWICH,
MONK STREET - THAMESMEAD BOILER HOUSE - THAMESMEAD
TOWN CENTRE - THAMESMEAD SOUTH -
ABBAY WOOD STATION**

GoAhead
LONDON

ABOUT N472

SERVICE INFORMATION

CHANGEOVER | THERE IS NO CHANGE OVER ON THE N472



-2:00

NO MORE THAN 2 MINS EARLY AT ANYTIME



+5:00

NO MORE THAN 5 MINS LATE IF POSSIBLE

Route N472 is a low frequency route. In terms of our performance, it is very important that you are not more than 2 minutes early at any time and when possible, no more than 5 minutes late.

IMPORTANT: Please do your utmost to keep your bus within this 7 minute window unless prevented by traffic or other circumstances beyond your control. A few seconds make a big difference to our performance.

ROUTE NUMBER | CURTAILMENT ABBREVIATIONS

NGS	North Greenwich Station
CAH	Charlton, Anchor & Hope Lane
WBS	Woolwich, Beresford Street
WMS	Woolwich, Monk Street
TBH	Thamesmead Boiler House
TTC	Thamesmead Town Centre
TMS	Thamesmead South
AWS	Abbey Wood Station

FACILITIES | THROUGHOUT THE ROUTE

- **North Greenwich Bus Station (TfL).** Contact garage for codes
 - **Abbey Wood Station (TfL).** Contact garage for codes
- If you urgently need to use a facility, please inform iBus immediately.

CONTENT PAGE

FULL ROUTE N472 MAP

Between North
Greenwich &
Woolwich.

3

FULL ROUTE N472 MAP

Between
Woolwich &
Thamesmead.

4

FULL ROUTES N472 MAP

Between
Thamesmead &
Abbey Wood.

5

RUNNING LIGHT

To and from
North Greenwich.

6

RUNNING LIGHT

To Abbey Wood.

7

RUNNING LIGHT

From Abbey
Wood.

8

IN SERVICE

Route guide
From North
Greenwich to
Abbey Wood.

9

IN SERVICE

Route guide
From Abbey
Wood to North
Greenwich.

10

NORTH GREENWICH STATION

Terminus Point
and Map.

11

WOOLWICH ANCHOR & HOPE

Curtailmnt Point
and Map.

12

WOOLWICH BERSFORD STREET

Curtailmnt point
and map.

13

WOOLWICH MONK STREET

Curtailmnt point
and map.

14

THAMESMEAD BOILER HOUSE

Turning point
and map.

15

THAMESMEAD TOWN CENTRE

Turning point
and map.

16

THAMESMEAD SOUTH

Turning point
and map.

17

ABBEY WOOD STATION

Terminus Point
and Map.

18

LOCAL HAZARDS

Hazards to be
aware of and
other points to
note.

19

LOCAL HAZARDS

Hazards to be
aware of and
other points to
note.

20

LOCAL HAZARDS

Hazards to be
aware of and
other points to
note.

21

LOCAL HAZARDS

Hazards to be
aware of and
other points to
note.

22

AT THE GARAGE

General
information and
safety at the
garage.

23

SAFETY PAGE

Hazards to be
aware of and
other points to
note.

24

OTHER INFORMATION

IBus procedure.

25

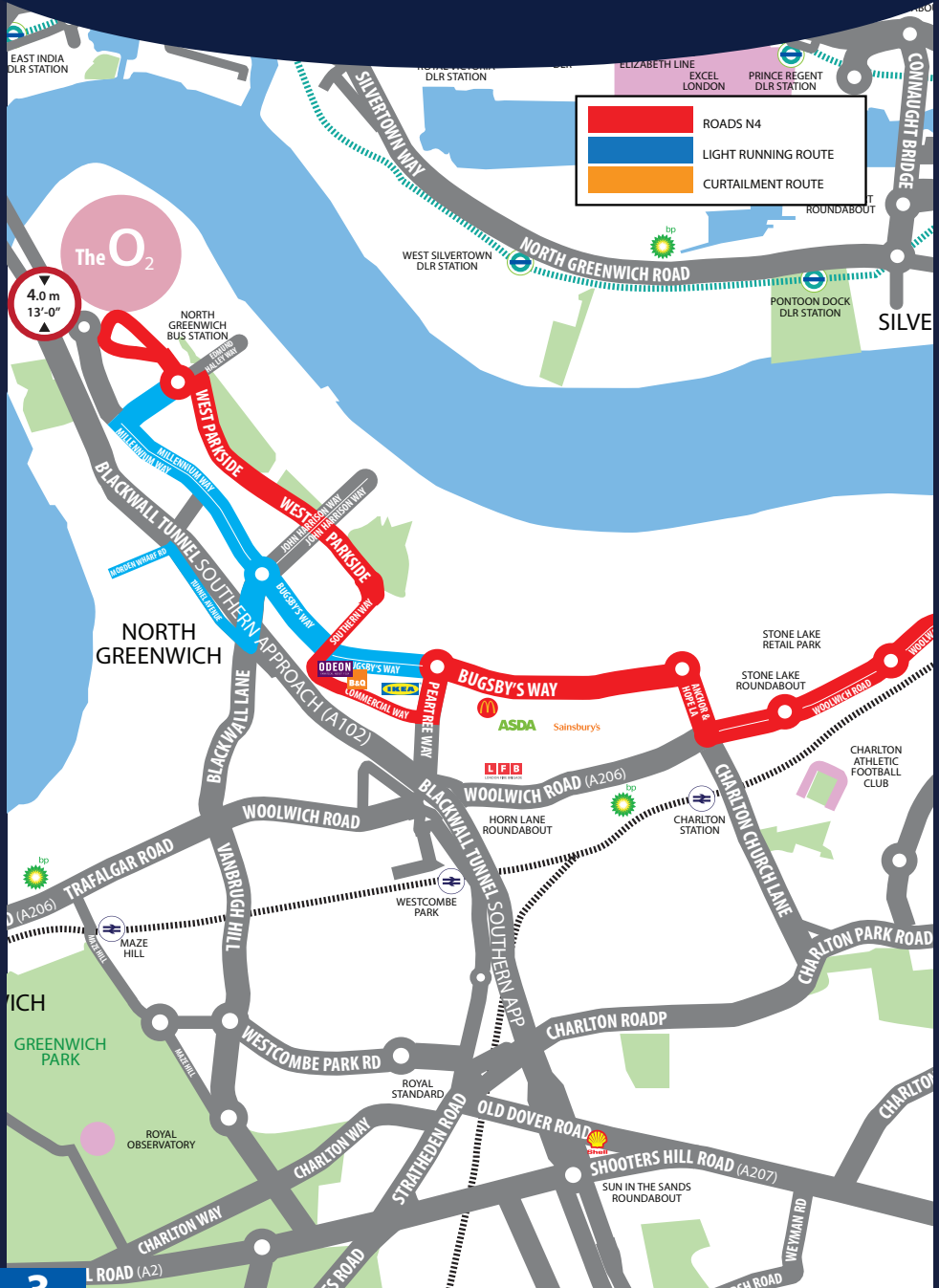
THINGS TO REMEMBER

Make notes along
the way.

26

ROUTE N472 MAP

NORTH GREENWICH AREA



ROUTE N472 MAP

WOOLWICH AREA



ROUTE N472 MAP

THAMESMEAD & ABBEY WOOD AREA



RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO NORTH GREENWICH STATION SOUTH ENTRANCE:

- From **Morden Wharf garage**, turn right onto Tunnel Avenue
- At traffic light, turn left onto Blackwall Lane (**under A102 Flyover**)
- At roundabout, take 1st exit Left onto Millennium Way
- At traffic light, continue ahead onto Millennium Way
- At roundabout, take 3rd exit Right onto North Greenwich Bus station

TO NORTH GREENWICH STATION NORTH ENTRANCE:

- From **Morden Wharf garage**, turn right onto Tunnel Avenue
- At traffic light, turn left onto Blackwall Lane (**under A102 Flyover**)
- At roundabout, take 1st exit left onto Millennium Way
- At traffic light, turn right onto Edmund Halley Way
- At roundabout, take 1st exit Left onto Mono Way
- Turn left, into North Greenwich Bus station to **stand**

FROM NORTH GREENWICH STATION:

- From **stand** continue to North Greenwich Bus station exit
- Turn right, onto Mono Way
- At roundabout, take 2nd exit right onto Edmund Halley Way
- At traffic light, turn left onto Millennium Way
- At roundabout, take 3rd exit right onto Blackwall lane **2nd lane under flyover**)
- At traffic light, turn right onto Tunnel Avenue
- Turn left, into **Morden Wharf garage**



BLACKWALL TUNNEL
CLEARANCE HEIGHT

DOUBLE DECK VEHICLES MUST
NOT BE USED ON THIS ROAD

Off line-of-route, north of Tunnel Avenue in North Greenwich

RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO ABBEY WOOD:

- From **Morden Wharf garage**, turn right onto Tunnel Avenue
- At traffic light, turn left onto Blackwall Lane (**under A102 Flyover**)
- At roundabout, take 3rd exit right onto Bugsby's Way
- At roundabout, take 2nd exit ahead onto Bugsby's Way
- At roundabout, take 2nd exit right onto Anchor and Hope Lane
- At traffic light, turn left onto Woolwich Road
- At roundabout, take 2nd exit ahead onto Woolwich Road **A206**
- At roundabout, take 2nd exit ahead onto Woolwich Road **A206**
- At roundabout, take 3rd exit right onto Woolwich Church Street **A206**
- At roundabout, take 2nd exit ahead onto Woolwich High Street **A206**
- At roundabout, 1st exit ahead onto Beresford Street **A206**
- Follow road ahead onto Victory Parade **A206**
- Follow road ahead onto Plumstead Road **A206**
- Turn left, onto Pettman Crescent **A2016**
- Turn 2nd left, onto Western Way **A2016**
- At roundabout, take 2nd exit ahead onto Eastern Way **A2016**
- At roundabout, take 3rd exit right onto Harrow Manorway **A2041**
- At roundabout, take 2nd exit ahead onto Harrow Manorway **A2041**
- At roundabout, take 2nd exit ahead onto Harrow Manorway **A2041**
- At roundabout, take 3rd exit onto knee Hill **B213**
- Take 2nd left onto Wilton Road
- Turn Right, onto Gayton Road to **stand**

RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

FROM ABBEY WOOD:

- At **stand**, continue on Gayton Road
- Turn right, onto Florence Road
- At junction, turn right onto Abbey Road
- Turn left onto Knee Hill **A2041**
- At roundabout, take 1st exit left onto Harrow Manorway **A2041**
- At roundabout, take 2nd exit ahead onto Harrow Manorway **A2041**
- At roundabout, take 2nd exit ahead onto Harrow Manorway **A2041**
- At roundabout, take 1st exit left onto Eastern Way **A2016**
- At roundabout, take 2nd exit ahead onto Western Way **A2016**
- At traffic light bear right onto Pettman Crescent **A2016**
- At traffic light, turn right onto Plumstead Road **A206**
- At traffic light, stay left onto Plumstead Road **A206**
- At roundabout, take 1st exit ahead onto Woolwich High Street **A206**
- At roundabout, take 2nd exit ahead onto Woolwich Church Street **A206**
- At roundabout, take 1st exit ahead onto Woolwich Road **A206**
- At Roundabout, take 1st exit ahead onto Woolwich Road **A206**
- At roundabout, take 2nd exit ahead onto Woolwich Road **A206**
- At traffic lights, turn right onto Anchor and Hope lane
- At roundabout, take 1st exit left onto Bugsby's Way
- At roundabout, take 2nd exit ahead onto Bugsby's Way
- At roundabout, take 1st exit onto Blackwall lane (**stay in 2nd lane under flyover**)
- At traffic light, turn right onto Tunnel Avenue
- Turn left, into **Morden Wharf garage**



**BLACKWALL TUNNEL
CLEARANCE HEIGHT**

**DOUBLE DECK VEHICLES MUST
NOT BE USED ON THIS ROAD**

Off line-of-route, north of Tunnel Avenue in North Greenwich

ROUTE DIRECTION

RUNNING IN SERVICE

NORTH GREENWICH STATION TO ABBEY WOOD STATION

- At **stand**, continue in North Greenwich Station
- Turn right, onto Monro Way
- At roundabout, take 1st exit left onto Edmund Halley Way
- At traffic light, turn right onto West Parkside
- At traffic light, bare right onto Southern Way
- At traffic light, continue ahead onto Commercial way
- At traffic light, turn left onto Peartree Way **A102**
- At roundabout, Take 3rd exit right onto Bugsby's Way
- At roundabout, take 2nd exit right onto Anchor and Hope lane
- At traffic light, turn left onto Woolwich Road **A206**
- At Stone Lake roundabout, take 2nd exit ahead onto Woolwich Road **A206**
- At roundabout, take 2nd exit ahead onto Woolwich Road **A206**
- At roundabout, take 3rd exit right onto Woolwich Church Street **A206**
- At roundabout, take 3rd exit right onto John Wilson Street **A205**
- Turn left, onto Castile Road
- At roundabout, take 2nd exit right onto Monk Street
- At roundabout, take 1st exit left onto Calderwood Street
- Follow road right onto Thomas Street
- At traffic light, turn left onto Woolwich New Road
- At traffic light, turn right onto Plumstead Road **A206**
- Turn left, onto Pettman Crescent (**Bare right in Left Hand Lane**)
- Turn left, onto Western Way **A2016**
- At traffic light, take slip road on the left to serve bus stop F (**Princess Alice**)
- At traffic lights, continue ahead onto Western Way **A2016**
- At roundabout, take 1st exit left onto Central Way **A2041**
- At roundabout, take 2nd exit ahead onto Central Way **A2041**
- At roundabout, take 2nd exit ahead onto Central Way **A2041**
- At roundabout, take 2nd exit ahead onto Central Way **A2041**
- At roundabout, take 1st exit ahead onto Crossway
- At roundabout, take 2nd exit right onto Crossway
- At roundabout, take 2nd exit right onto Crossway
- At roundabout, take 1st exit left onto Carlyle Road **A2041**
- At Boiler House roundabout, take 2nd exit ahead onto Harrow Manorway
- At roundabout, take 2nd exit ahead onto Harrow Manorway **A2041**
- At roundabout, take 2nd exit ahead onto Harrow Manorway **A2041**
- At roundabout, take 3rd exit onto knee Hill
- Take 2nd left onto Wilton Road
- Turn Right, onto Gayton Road to **stand**

**NEVER
DIVERT OFF
LINE-OF-ROUTE
UNLESS ADVISED
BY IBUS**

ROUTE DIRECTION

RUNNING IN SERVICE

ABBEY WOOD STATION TO NORTH GREENWICH STATION

- At **stand**, continue on Gayton Road
- Turn right, onto Florence Road
- At junction, turn right onto Abbey Road
- Turn left onto Knee Hill
- At roundabout, take 1st exit left onto Harrow Manorway **A2041**
- At roundabout, take 2nd exit ahead onto Harrow Manorway **A2041**
- At roundabout, take 2nd exit ahead onto Harrow Manorway **A2041**
- At roundabout, take 2nd exit ahead onto Carlyle Road **A2041**
- At roundabout, take 3rd exit right onto Crossway
- At roundabout, take 1st exit left onto Crossway
- At roundabout, take 1st exit left onto Crossway
- At roundabout, take 2nd exit ahead onto Central Way **A2041**
- At roundabout, take 2nd exit onto ahead Central Way **A2041**
- At roundabout, take 2nd exit ahead onto Central Way **A2041**
- At roundabout, take 2nd exit ahead onto Central Way **A2041**
- At roundabout, take 3rd exit right onto Western Way **A2016**
- At traffic light, take slip road on the left to serve bus stop G (**Belmarsh Prison**)
- At traffic lights, continue ahead onto Western Way **A2016**
- At traffic light, continue ahead onto Pettman Crescent **A2016**
- At traffic light, turn right onto Plumstead Road **A206**
- At traffic light, continue ahead onto Beresford Street **A206**
- At roundabout, take 1st exit ahead onto Woolwich High Street **A206**
- At roundabout, take 2nd exit ahead onto Woolwich Church Street **A206**
- At roundabout, take 1st exit ahead onto Woolwich Road **A206**
- At roundabout, take 1st exit ahead onto Woolwich Road **A206**
- At roundabout, take 2nd exit ahead onto Woolwich Road **A206**
- At traffic light, turn right onto Anchor & Hope Lane
- At roundabout, take 1st exit left onto Bugsby's Way
- At roundabout, take 1st exit left onto Peartree Way **A102**
- At traffic light, turn right onto Commercial Way
- At traffic light bare right onto Commercial Way
- At traffic light, continue ahead onto Southern Way
- At traffic light, turn left onto West Parkside
- At traffic light, turn left onto Edmund Halley Way
- At roundabout, take 2nd exit right onto Monro Way
- Turn left into North Greenwich Bus Station(Circle navigate to **stand**)

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
**GEO-TAB SWIPE
CARD** ON EVERY
TRIP

NORTH GREENWICH

TERMINUS POINT

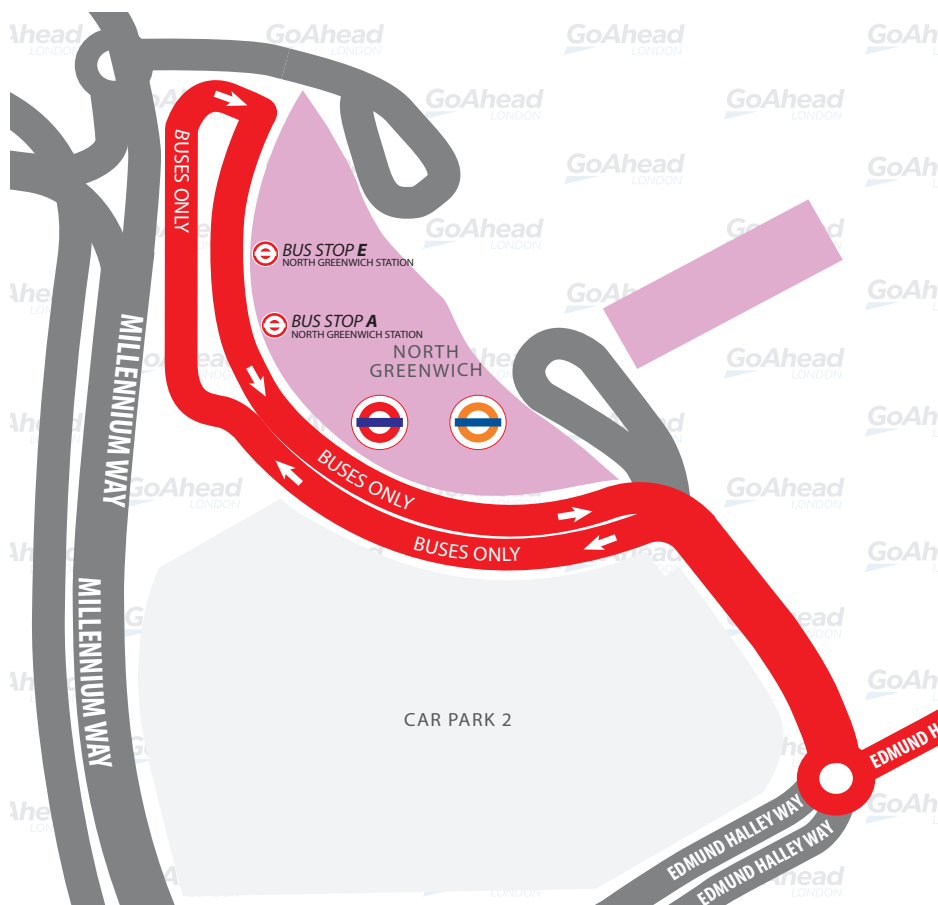
SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Abbey Wood. Proceed from North Greenwich Bus Station to stand.
Set down in North Greenwich Bus Station at **BUS STOP E**.

Towards Abbey Wood. Depart via North Greenwich Bus Station.
Pick up in North Greenwich Bus Station at **BUS STOP A**.

Private stand for 17 buses in Bus parking area within North Greenwich Bus Station.

Blind display: **NORTH GREENWICH.**



WOOLWICH, ANCHOR & HOPE LANE

CURTAILMENT POINT

From Abbey Wood. Proceed from Anchor & Hope Lane to stand.
Set down on Anchor & Hope Lane at **BUS STOP G**.

Towards Abbey Wood. Depart via Anchor & Hope Lane, Woolwich Road.
Pick up in Woolwich Road at **BUS STOP S**.

Public offside stand for two buses on east side of Anchor & Hope Lane.
Blind display: **CHARLTON**.



WOOLWICH, BERESFORD STREET

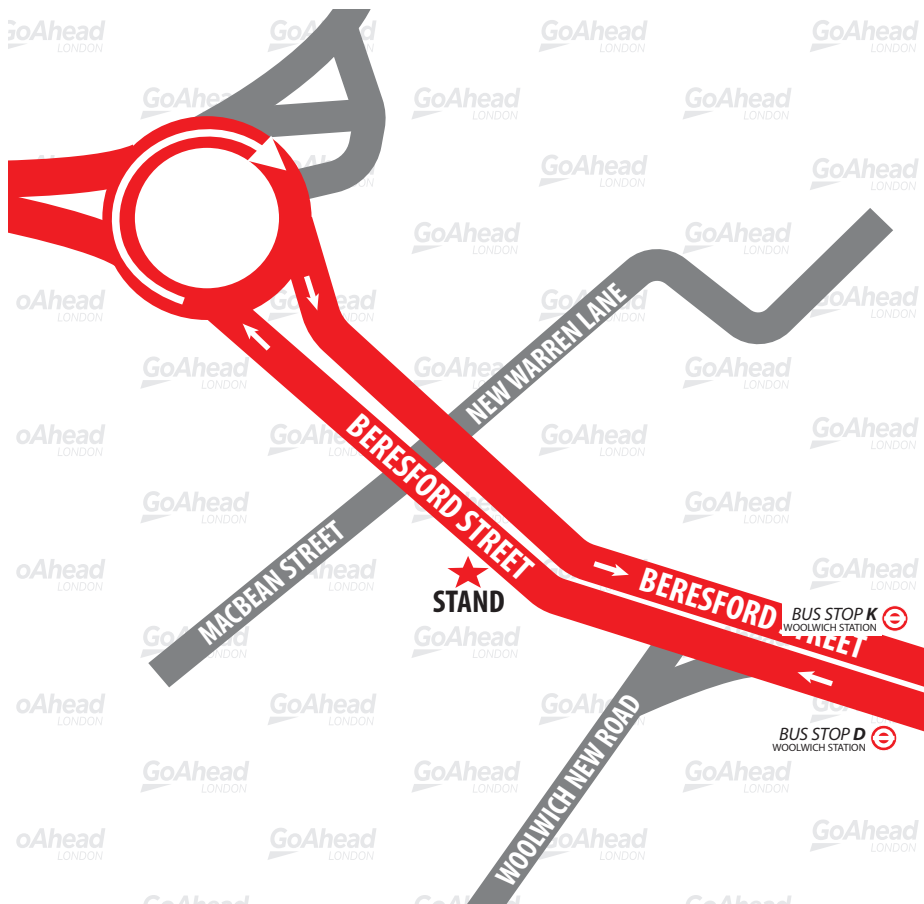
CURTAILMENT POINT

From Abbey Wood. Proceed from Plumstead Road, Beresford Street to stand.
Set down in Plumstead Road at **BUS STOP D**.

Towards Abbey Wood. Depart via Beresford Street, Woolwich High Street, John Wilson Street.

Pick up in John Wilson Street at **BUS STOP Y**.

Public stand for ten buses on south side of Beresford Street & Woolwich High Street.
Blind display: **WOOLWICH**.



WOOLWICH, MONK STREET

CURTAILMENT POINT

From North Greenwich Station. Proceed from John Wilson Street, Castile Road to stand.

Set down in John Wilson Street at **BUS STOP Y**.

Towards North Greenwich Station. Depart via Calderwood Street, Thomas Street, Woolwich New Road, Vincent Road, Burrage Road to Plumstead Road.

Pick up on Plumstead Road at **BUS STOP D**.

Turning point only - buses must not stand.

Blind display: **WOOLWICH.**



THAMESMEAD BOILER HOUSE

TURNING POINT

From North Greenwich Station. Proceed from Boiler House Roundabout, Carlyle Road, Harrow Manorway.

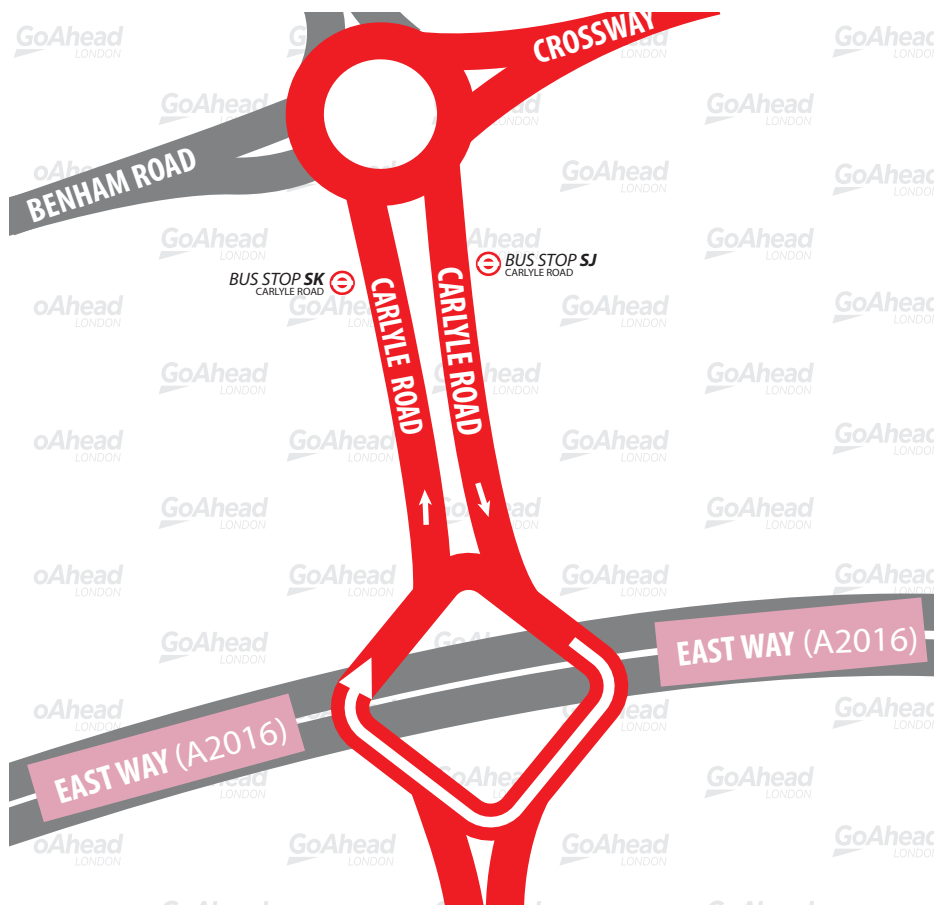
Set down on Carlyle Road at **BUS STOP SJ**.

Towards North Greenwich Station. Depart via Carlyle Road.

Pick up on Carlyle Road at **BUS STOP SK**.

Turning point only - buses must not stand.

Blind display: **THAMESMEAD, BOILER HOUSE ROUNDABOUT.**



THAMESMEAD TOWN CENTRE

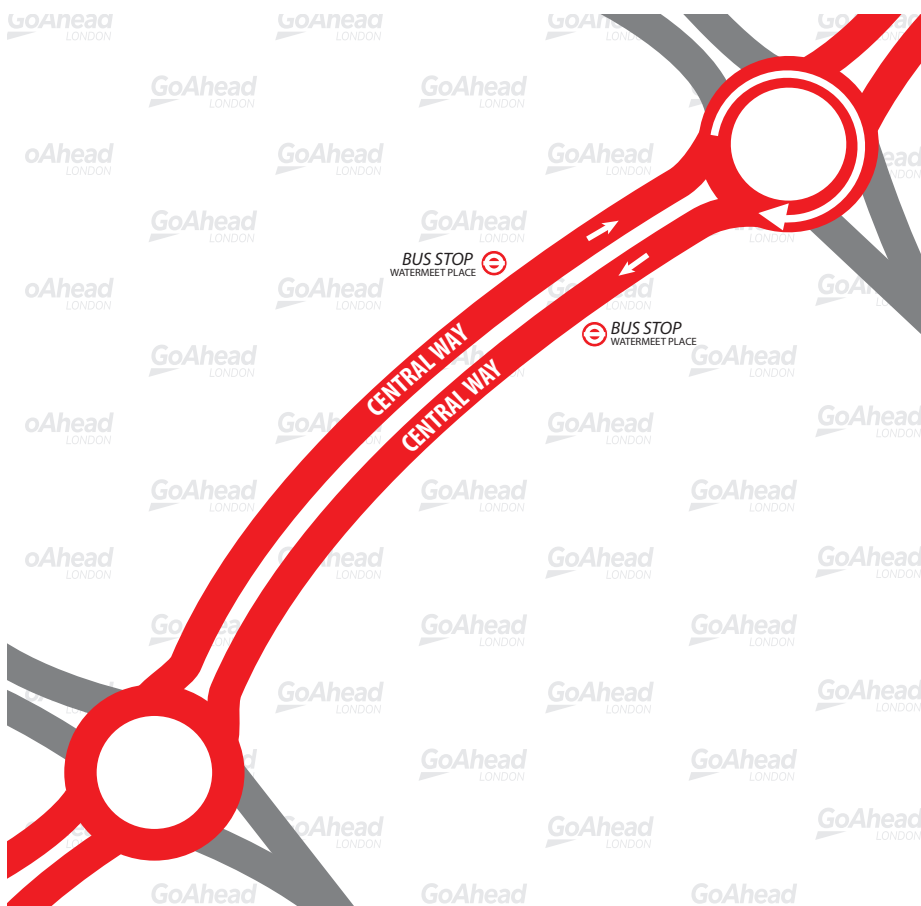
TURNING POINT

From North Greenwich Station. Proceed from Central Way.
Set down in Central Way at **BUS STOP (BP1813, WATERSMEET PLACE)**

Towards North Greenwich Station. Depart via Central Way.
Pick up on Central Way at **BUS STOP (BP1812, WATERSMEET PLACE)**

Turning point only - buses must not stand.

Blind display: **THAMESMEAD.**



THAMESMEAD SOUTH

TURNING POINT

From North Greenwich Station. Proceed from Harrow Manorway, Roundabout, Harrow Manor Way.

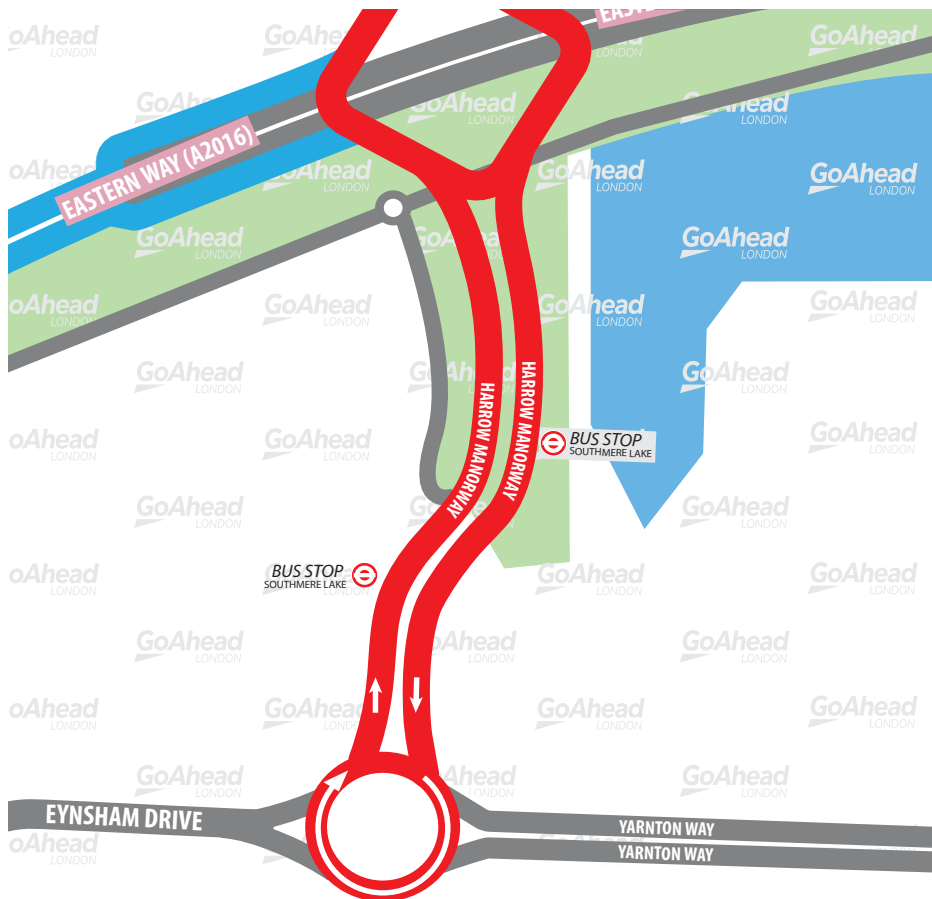
Set down on Harrow Manorway at **BUS STOP (34812 SOUTHMERE LAKE)**

Towards North Greenwich Station. Depart via Harrow Manorway.

Pick up on Harrow Manor Way at **BUS STOP (34813 SOUTHMERE LAKE).**

Turning point only - buses must not stand.

Blind display: **THAMESMEAD, EYNSHAM DRIVE.**



ABBEY WOOD STATION

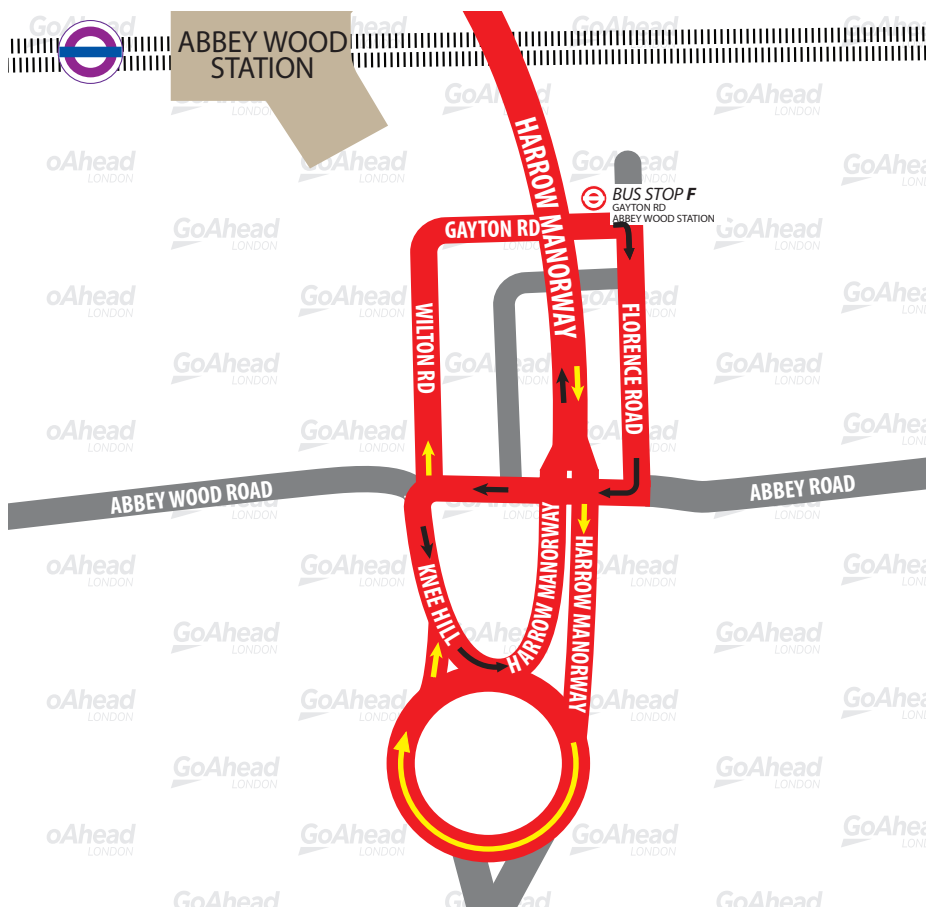
TERMINUS POINT

From North Greenwich Station. Proceed from Gayton Road to stand.
Set down on Gayton Road at **BUS STOP F**.

Towards North Greenwich Station. Depart via Gayton Road.
Pick up on Gayton Road at **BUS STOP F**.

Public stand for 2 buses on north side of Gayton Road.

Blind display: **ABBEY WOOD**.



LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

BUSY BUS STATION | NORTH GREENWICH BUS STN

High number of pedestrians especially for events at O2. Vehicle movement around the station. Keep speed low and within 10 mph in bus station. Hi vis to be wore when in bus movement area. All round observation when driving with extra awareness for pedestrian unfamiliar with the area or overflow into the road after event at O2.

U TURN | NORTH GREENWICH BUS STN

No U - Turns at the exit of bus station. Bus to use overflow stand. Vehicles to circular navigate the roundabout turning left into the stand and onto overflow stand.

BUSY O2 EVENT AREA | WEST PARKSIDE

Vehicles exiting car park - unfamiliar with area at event times, may turn right travelling on the wrong side of the road. Care and caution, maintain observation and all-round awareness. Reduce speed at busy times (events at O2)

PILOT BUS WAY | WEST PARKSIDE

Traffic signals - Other Road users not obeying signals turning across the bus lane. All round observation when passing traffic signals, reduce speed on approach to traffic signals.

SHOPPING AREA | COMMERCIAL WAY

Shopping area, increase in volume of pedestrians, Pedestrians not using designated crossing and carrying large bulky item which may obstruct vision. Driver to remain alert and observant, being prepared to stop for pedestrian exiting shops on to crossings. Reduce speed in this area.

SHOPPING AREA | BUGSB'S WAY- PENINSULA PARK AREA

Large shopping areas. Increase in pedestrian and vehicular movements. Increase in large, good vehicles. Care and caution for unfamiliar road users. Good all-round observation.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

EMERGING VEHICLES | PENINSULA PARK BUS STOP

Peninsula Park Bus stop Entry Slip Road from Peninsula Park. Care and caution when moving off from the bus stop, for vehicle exiting peninsula park retail. Maintain all round observations

MAJOR ROAD WORKS | ANCHOR AND HOPE LANE

Woolwich Road – Woolwich Church Street – John Willson Street. Major road works & Lane restrictions, lane closures other road users using bus lane Narrow lanes. Changes in road markings. Expected till Spring 2027 Reduce speed when travelling through the area –increase all round observation for narrow lanes checking road position. Increase awareness for road works and cyclist.

FOOTBALL EVENTS | ANCHOR AND HOPE LANE

Football events - increase in spectators who might be intoxicated. Extra vigilance and increase observations for spectators and overcrowding on pavement. Reduce speed through the area.

SCHOOL EN ROUTE | WOOLWICH ROAD

Royal Greenwich Trust and Windrush Charlton Primary School. Increase in school children and traffic at school times - Lollipop controlled traffic signals. Term Times. Reduce speed, extra care and caution with increase in awareness and planning for vehicle doing unusual movements or stopping.

BUSY ROUNDABOUT | WOOLWICH ROAD

Woolwich Church Street roundabout Roundabout. Maintain lane position around the roundabout. Don't cut across the right-hand lane

BUSY ROUNDABOUT | WOOLWICH FERRY ROUNDABOUT

Queuing traffic waiting/blocking roundabout. Remain patient for space to become clear extra observation when manoeuvring onto and around the roundabout, look out for vehicles when emerging between queuing vehicles.

BUILDING WORKS | BERESFORD STREET

Building work – Fencing blocking left lane making right lane narrow. Plan and position in the right lane early – Reduce speed before passing the fencing and check position before progressing through the narrow lane.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

BUSY AREA | WOOLWICH TOWN CENTRE

Busy pedestrian area. Shopping area with occasion events. Extra care and caution to be taken with good all-round observation for pedestrians.

SHOPPING CENTRE | THOMAS STREET/WOOLWICH NEW RD

Thomas street at the junction with Woolwich new road. Vehicle not clearing the junction before lights change. Extra care and caution, make sure junction is clear before proceeding.

SHOPPING CENTRE | WOOLWICH NEW ROAD

Shopping centre / Train and DLR station/Pedestrian movement Elizabeth line. Be aware of pedestrians crossing without looking or not using crossing point, in preparation to stop if pedestrians cross, delivery vehicles, other buses, low kerb area. Slow speed is a must. Very populated area

SHOPPING CENTRE | PLUMSTEAD ROAD

Shopping centre / Train and DLR station/Pedestrian movement Elizabeth line. Be aware of pedestrians crossing without looking or not using crossing point, in preparation to stop if pedestrians cross, delivery vehicles, other buses, low kerb area. Slow speed is a must. Very populated area!

VARIOUS HAZARDS | PLUMSTEAD ROAD

Plumstead station- Direction of North Greenwich. Parked cars at bus stop and speed camera. Drive with caution, look out for pedestrians / parked cars, and keep speed within the limit.

SLIP ROAD | WESTERN WAY

Princess Alice Entry slip onto Western way. Extra care and caution for vehicles on western way travelling at speed – Make sure sufficient time to merge onto western way. Make use of mirrors and blind spot check.

UNEVEN ROAD | WESTERN WAY

Uneven road surface with dips in road. Drivers should reduce their speed.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

BUSY SHOPPING AREA | CENTRAL WAY

Shopping centre Give good indication when entering and exiting bus stop, observations for other road users.

SCHOOL EN ROUTE | CENTRAL WAY

Linton Mead Primary School – increase in school children and pedestrians at term time. Reduce speed - extra care and caution – observations for children unpredictability

TIGHT LEFT TURN | CROSSWAYS

Tight left – first exit - roundabout onto crossways. Good All-round observations when manoeuvring.

BUS STOP | CROSSWAYS

Eastgate Close Bus stop Slow entry speed into the bus stop – good all-round observations for pedestrians waiting.

BUS STOP | CARLYLE ROAD

Thamesmead/ Carlyle Road Bus stop immediately after boiler house roundabout Good early indication for other road users – slow entry speed.

BUS LANE | HARROW MANORWAY

Care taken at end of bus lane, be aware of vehicles cutting in from the right. Straddle both lanes. Be aware of speed limit, 20MPH.

BUSY STATION | ABBEY WOOD STATION

Terminating Stop D – Harrow Manorway First Pick up point Stop C – Abbey Wood Station. No Passengers to the taken or picked up from the stand at Gayton road.

BUSY SHOPPING AREA | WILTON ROAD/GAYTON ROAD

Shopping area/Train Station/Parked Cars. Keep speed to a minimum, looking out for pedestrians in the area especially for pedestrians running to the station. Look out for parked vehicles

BUS STAND | GAYTON ROAD

Keep speed to a minimum, looking out for pedestrians in the area especially for pedestrians running to the station. NO Boarding or Alighting on stand.

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE
**WEAR YOUR
HI-VIS** WITHIN
THE GARAGE

GO SLOW!
MANDATORY
SPEED OF 5 MPH
WITHIN THE
GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO
DESIGNATED
PATHS AND
WALKWAYS

NO EXCUSES
PLEASE ABIDE BY
THE RULES. IT'S
MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER
**LOOK OUT
FOR CYCLISTS**
DRIVE SLOWLY

PARK FERRY
VEHICLES WITHIN
DESIGNATED
AREAS

**USE THE
HORN** WHEN
APPROACHING
CORNERS &
REVERSING

ELECTRIC BUSES
ARE SILENT. BE
EXTRA CAUTIOUS
WHILST ON THE
MOVE!

FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE
YOURSELF WITH
THE GARAGE
SAFETY CODE

SAFETY ALERT

Bus Stations and similar private sites such as hospitals, rail stations and shopping centres used by buses

Recent fatalities and life changing injuries

Reviewing serious incidents at bus stations and other similar private sites has identified a combination of factors that you should be reminded of that can contribute to tragic events when driving your bus at these locations.

Congested sites – limited space and large numbers of people close to buses moving increases the risk of collisions, they can be young, elderly or have perception, hearing, sight, or mobility issues

Pedestrian crossings – You must give way to pedestrians. Never force your way onto a crossing that is in use.

Pedestrian crossings on tight bends - blind spots created by the bus structure such as windscreen supports, and door frames can obscure your view of nearby pedestrians who may track within the blind spot as you and they move. Approach slowly and rock forward and back in your seat to increase your field of vision and open up your blind spots.

Distraacted pedestrians- may be unfamiliar with the site or over familiar, in either case they may venture into traffic movement areas and appear from between buses unexpectedly. Look out for rushing pedestrians on phones or using headphones who may be looking in the wrong direction and walking into your path or suddenly appearing from between buses in traffic movement areas.

Driver distractions- There can be many distractions from other vehicle movements to pedestrian activity maintain your focus on safely progressing.

Speed- moving too quickly around a site reduces both your time to react and pedestrians to react to your approach. Travel at an appropriate safe speed which can be well below the limit for the site in the prevailing situation.

Pulling away from or into stops- ensure you have made all your nearside and door checks before pulling away – people or their belongings can be trapped in the doors, people running to the front doors to get your attention can be alongside and fall under the wheels. Pulling into stops slowly and considering your mirror arm or front of your bus over the curb that could strike pedestrians.

Pedal confusion/misapplication- take the time to reorientate yourself in the cab before pulling away, adjust your seating position appropriately if you are taking over a bus or after a break re-check the pedal positions to reduce the risk of pedal misapplication.

Lighting and weather conditions affect vision- take extra care when your ability to see both around your bus as you progress, as this can increase the risks of collision on these sites.

Report issues of concern at any site you visit so action can be taken to keep you and the public safe

OTHER INFORMATION

EMERGENCY RADIO PROCEDURES

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact Surface Control Centre using the radio's Code Red facility.

To call Surface Control Centre, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. ***You should not use the radio whilst the vehicle is in motion.***



Call your garage for non-emergency, mechanical defects, help or advice



Call SCC for non-emergency, incident reporting or diversions



Call SCC for emergency services, passenger injury or assault